

How can I prevent frozen pipes?

- Take these steps before cold weather sets in:
 - - Wrap exposed pipes with insulating material.
Block air passages into crawl spaces and basements.
 - Remove hoses from outside faucets and be sure to fix any leaky outside faucets.
 - Know where your shut-off water valve is located.
This valve should be used in the event of a burst pipe or significant leak.
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 - Tips during freezing weather:
 - Make sure that heat reaches your pipes. If your pipes are in a cabinet under the bathroom or kitchen sink, leave the cabinet doors open so heat can get in.
 - Keep a trickle of water running during periods of low usage and particularly on sub-zero nights. The trickle should be a steady stream the size of the lead in a pencil.
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 - If you have a frozen pipe:
 - - Simply wait for the pipe to thaw, if possible.
Never use an open flame to thaw a pipe, since you could start a fire.
 - Call a plumber and get professional help, if all else fails.
 - Call SMWSC to shut of water at meter. (502) 633-2840