



SHELBYVILLE WATER & SEWER COMMISSION

SEWER ONLY

Residential Leak Adjustment Application

Customer Name: _____

Account Number: _____

Phone Number: _____

Service Address: _____

Date of Repairs: _____

Who Made the Repairs: _____

Description of Repairs: _____

Exact Location of Leak: _____

Attach copy of plumber's statement or receipt of materials used.

A leak is defined as a non-visual leak in the Residential customer service lateral between the meter and the structure/building. The customer must provide a plumber's statement and/or description of repairs showing that the leak has been repaired. After verification by SMWSC, the bill will be adjusted by the Leak Adjustment Policy.

Adjustments will be given to the sewer portion of the bill using the average water usage for the past 3 months. The Commission will only adjust the sewer portion up to 3 months. (If water line has been leaking for 8 months an adjustment will only be made for the last 3 months).

Each customer is limited to one adjustment per year. Repetitive leaks that are a consequence of deteriorating lines and/or other faulty equipment that has not been repaired are not eligible for further adjustments. Adjustments do not include faucet or toilet leaks, or faucets/hoses left running or unattended.

I have read the above information and verify that all statements I have made in seeking this adjustment are true and correct and that all leaks have been repaired.

I have reviewed and understand this Leak Adjustment Policy.

Signature: _____ Date: _____